

## SERVICE CONTRACT

concluded by and between

RMC Dentart Fogászati Korlátolt Felelősségű Társaság (registered office: 1026 Budapest, Gábor Áron utca 74-78., reg. number: 01-09-276010, registered at: Court of Registration of the Metropolitan Court of Budapest, VAT number: 25453089-2-41, represented by: Zsuzsanna Kadala managing director) as service provider (hereinafter: Service Provider), and:

Personal data			
NAME			
NAME AT BIRTH			
MOTHER'S NAME			
DATE OF BIRTH		PLACE OF BIRTH	
PRIMARY LANGUAGE	<input type="checkbox"/> Hungarian	<input type="checkbox"/> English	<input type="checkbox"/> interpreter
		SEX	
HUNGARIAN SSN OR PASSPORT NUMBER		NATIONALITY	

Contact details	
PERMANENT ADDRESS	
MAILING ADDRESS	
E-MAIL	
PHONE	

How did you hear about us?			
<input type="checkbox"/> Recommended by someone	<input type="checkbox"/> RMC website	<input type="checkbox"/> Publication	<input type="checkbox"/> TV/radio interview
<input type="checkbox"/> Google/search engine	<input type="checkbox"/> Facebook	<input type="checkbox"/> Advertisement	<input type="checkbox"/> Other: _____

Insurance company details		
NAME OF HEALTH INSURANCE COMPANY		
CONTRACT NUMBER	COPAYMENT	
INSURANCE VALID FROM EXPIRY DATE		

as Customer (hereinafter: Customer, Client or Patient), in the name and on behalf of whom the acting legal representative is:

Legal representative data		
NAME/BIRTH NAME		
MOTHER'S MAIDEN NAME	PERSONAL IDENTITY CARD NUMBER	
PLACE AND DATE OF BIRTH		
ADDRESS		

Service Provider and Customer are collectively referred to as Parties (hereinafter: Parties) - today, under the following terms and conditions.

The Parties acknowledge that the Service Provider operates RMC Clinics (hereinafter: RMC), which provides healthcare services to the clients seeking its services.

Under the framework of its outpatient clinic, the RMC facility provides outpatient and same-day surgical care. The list of the services provided by RMC at any time, the current business hours of the RMC, the contacts of the Service Provider and the General Terms and Conditions (GTC) set forth by the Service Provider are available on the Service Provider's website ([www.rmc.hu](http://www.rmc.hu)) and in a printed form at the registered office of the Service Provider, and the GTC is also displayed in the patient waiting lounge. The Service Provider may unilaterally amend the GTC, in which case the modification shall be published - no later than 15 days prior to the date of the modification's coming into force - on its website, and it shall make it available in printed form in the patient waiting lounge of the RMC.

The Parties agree that in Customer uses the healthcare services of the Service Provider in accordance with the terms and conditions set forth herein, the GTC, and in the Privacy Policy, while the Service Provider is obliged to provide professional healthcare services to the Customer, in accordance with the terms and conditions set forth herein, in the GTC, and in the Privacy Policy.

**Date of the Customer's first check-in:**

The Customer declares that he/she has to have read and understood the provisions, data and information about the services provided by RMC as set forth in the current version at the date of concluding this contract, the Service Provider has informed him/her thoroughly and completely thereof, he/she has received satisfying answers to all questions asked verbally and/or in writing, fully understood the answers and, based on the above, he/she accepts the provisions of the GTC as binding. The Customer declares that he/she has been informed by the Service Provider of those provisions of the GTC upon which extra fees (availability assignment fee in the event of failure to cancel of a reserved appointment, and, compensation, and in the event of a person lacking partial or full legal capacity, a direct surety undertaken by the statutory representative signing this agreement), may be charged to the Customer apart from the service fees and that the Customer accepts such provisions separately and expressly by signing this agreement.

Under the penalty of exclusive liability, the Customer hereby declares that the above data are true and valid, and he/she shall report any changes thereto - within 8 days after the occurrence of the change - in writing to the Service Provider.

Upon signing this agreement, the Client declares that he/she has been informed about the service fees charged by RMC at the time of concluding this contract, to have understood the information provided, to fully understand the sums of fees, their methods of calculation, the methods and deadlines of payment, the obligation to provide a downpayment for the payment of the service fee, the ability of the Service Provider to unilateral modify the list of fees, and that he/she has received satisfying answers to all questions asked verbally and/or in writing, completely understood the answers and accepts the provisions thereof as binding.

To issues not regulated herein, the provisions of the Civil Code, Act CLIV of 1997 on Healthcare and other regulations shall apply.

On providing their signatures, this contract is approved by the Parties, after mutual reading and understanding, and as consistent with their mutual wills.

Upon concluding this contract, the Customer acknowledges that the Service Provider has directly called his/her attention to the fact that the currently applied GTC, an integral part hereto, is new and it is partially divergent from the terms and conditions applied to the relationship of the parties previously. Therefore, the Service Provider has specifically requested the Customer to study the provisions thereof before signing this contract. The Customer expressly and specifically accepts the provisions of this new GTC as binding.

Budapest,

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**Customer (Patient) or  
the legal representative**

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**RMC Dentart Fogászati Korlátolt Felelősségű Társaság  
Service Provider**